

March 2014 Edition

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A Salute to: 25 YEARS of DOANE House Hospice

Although much has changed in 25 years, volunteers continue to be the cornerstone of Doane House Hospice (DHH). Our 'foundation' began in 1988 with a vision, shared by three community advocates who recognized the need for a volunteer-led, home-based support for those in the community coping with terminal illness.



A volunteer Board was elected that year and Hospice Newmarket was incorporated and registered as a charity, on April 4, 1989. Their

philosophy, emphasizing life and living for the dying person and their family, continues to be reflected in our current mission and vision statements. What started with the recruitment and training of 30 volunteers providing psychosocial, in-home support for 48, clients has grown to a current volunteer workforce of 153 caring individuals. Statistical reports indicate a year-over-year increase in requests for support by clients and families, such that as we celebrate 25 Years of Hope and healing, our client list now exceeds 600. And these days, we support clients and families

through a variety of programs for those who are ill, recovering, or bereaved. And we assist them in their homes, their school, and within the invitingly, warm walls of Seneca Doane's historic home. In 2013, the accumulated tally of time provided by our volunteers exceeded 14,000 hours!!!



Our Mission

We are dedicated to enhancing quality of life through the provision of non-medical support for those affected by or caring for an individual with a life-threatening illness, and grief and bereavement support for those who are bereaved.

NewRoads to Hope & a new car for Dawn!



A special thank you has to go out to NewRoads, Chevrolet Cadillac Buick GMC of Newmarket, and especially Jim Van Dusen. This partnership between Doane House Hospice & NewRoads was extremely successful and the support from the whole company was amazing.

January 9, 2014 was a very exciting day, and with the help of Regional Councilor, John

Taylor, the lucky number was drawn. The winner wasn't in the room, but we were able to reach Dawn Kamino on the phone, what an amazing feeling to be able to surprise someone like this!



DOANE HOUSE HOSPICE

Doane Nation

Charitable Registration no.:

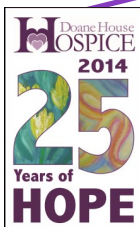
14033 7437 RR0001

A Salute to: 25 YEARS of DOANE HOUSE VOLUNTEERS!! (continued from page 1)

A salute to 25 years of DHH volunteers must also give kudos to the generous giving of both time and funding by so many Community partners. Our good standing in the community has been built over years with successful partnerships and collaborations including youth initiatives, service clubs, Chambers of Commerce, businesses. Without such generous donations of time and financial support, we wouldn't be able to offer the free services year over year to an ever increasing number of clients and families.

The Caregiver Group has become my lifeline.
It's an honor to pay it forwards and become a bereavement volunteer.

Ages supported are from 3 1/2 years to 99 years old.



Please check the website to see a list of all our sponsors and community partners, who have helped impact our clients lives!

My mother will always be my mum, cancer doesn't make her different. (Age 9)
WOW! DHH impacted approximately 3,000 lives in 2013.



We are so thankful that our hospice is housed in such a wonderfully welcoming home. Doane House was originally located one block south of its current Yonge

For 25 years, DHH volunteers have provided support, companionship and practical assistance. For example, running errands, transportation and providing short-term respite. A lot has changed, however, in the steps towards becoming a DHH volunteer as hospice support took on a unique and valuable role within the larger continuum of care spectrum. At DHH, linking the organization's vision with its day-to-day operations while protecting both clients and volunteers has been our way of ensuring best-practices, for 25 years.

and Eagle St. location. By the year 2001, our historic homestead was vacant and in growing disrepair. At that time, an agreement was reached between the Hospice, the Town of Newmarket and the Region of York to relocate Hospice Newmarket to the Doane House. What followed was an amazing display of determination, community spirit and volunteerism, resulting in the physical move to its current location. With a grant from the Ontario Trillium Foundation, and monies raised in fundraising endeavors plus the volunteer labours of 70 individuals and corporations, the home was transformed to its former glory. (Please see the "History of the House" page on our website for more information). Hospice Newmarket changed its name to Doane House Hospice on May 23, 2003.

Innovation

Another indicator of just how things have progressed is easily noted by viewing our newly designed website (thanks to Sean Stephens and our Community Partners at *Treefrog Interactive*). It includes a secured portal, accessible to our active volunteers, giving them easy access and connection to such things as policies and procedures, upcoming training opportunities, online resources and so much more.

Training for Volunteers

In 2011, recognizing how important training is for volunteers, DHH led an Ontario Trillium Foundation funded collaborative called *Bridging the Gap (BTG)*. In partnership with Hospice

Since then, our care-setting has provided a warm and friendly home-like atmosphere for our clients!

A Salute to: 25 YEARS of DOANE HOUSE VOLUNTEERS!! (continued from page 2)

Palliative Care Ontario (HPCO), George Brown College and others, the resulting on-line, interactive training program addresses Hospice philosophy, techniques of care and communication skills. Innovations like *BTG* help energize and re-vitalize today's volunteers, whether they are new or 'seasoned' and helps ensure DHH maintains its accreditation through the *HPCO Visiting Home Hospice Volunteer Accreditation Program*. (Accreditation is a provincial benchmark for Ontario hospices and ensures the delivery of consistent, high quality volunteer hospice palliative care throughout Ontario.) DHH was the first hospice in York Region to receive the Hospice Association of Ontario (HAO), Level One (2006) and Level Two (2007) accreditations.



The governance of DHH continues to be overseen by a volunteer board comprised of individuals from a broad-spectrum of professions in our community who share, DHH's now 25-year dedication to enhancing quality of life. While still a volunteer-based organization, our programs, services and fund development are administered by a small staff. In 2008, our commitment to innovative services, community involvement, promoted volunteerism and positive contribution to society was honoured by the Newmarket Chamber of Commerce with a *Business Excellence Award*. We are proud to claim that we were the first organization to be recognized for community service and leadership in their "Not-for-Profit" category.



The award was named in honour of the late June Callwood, the Award Patron, and long time advocate of hospice, community activist, author and recipient of the Order of Canada.

And last but not least, our salute must recognize the work of 25 years of dedicated volunteers. We can take further pride in the fact that a number of our volunteers have received awards for their volunteer service in York Region, by our provincial hospice association and by the provincial ministry of immigration and citizenship. Since 1995, a DHH volunteer's superlative volunteer contribution has been acknowledged by our provincial hospice association (HPCO) and their name added to a growing list of *June Callwood Circle of Outstanding Volunteers*.

Clearly, DHH has a lot to be proud of. Looking back on our milestone of 25 Years of Hope and healing shows just how much we have to celebrate. So much has been achieved thanks to the outstanding contribution of our volunteers. Whether it be tending the gardens, moving a house, manning a booth at an awareness event, helping out with a fundraiser, tee-ing-off or hiking for hospice, or spending time one-to-one, or with a group, we salute all our volunteers, past and present.

We couldn't have gotten here without you!



Visiting Volunteer Program

Within clients' homes, Visiting Volunteers provide companionship, practical support and short-term relief for caregivers.

Visiting Volunteers help with day-to-day needs such as appointments, shopping and outings. Contact can be maintained through regular telephone calls. Clients are interviewed by our professional staff and matched with an appropriate volunteer.

Oasis Day Program

The Oasis Day Program provides a safe environment for social interaction and activities that illness can often restrict. Offered every Thursday and Friday at Doane House Hospice 10:00am—2:00pm. Lunch is provided.

Art Therapy

Offers a different approach to traditional talk therapy, using art to help children, adolescents, and adults express thoughts and emotions they may not know how to express otherwise.

Caregiver Support

This program is open to anyone caring for a loved one living with a life-threatening illness. Trained volunteers facilitate this group once a week for one hour.

Bereavement Program

This program offers education and support for both family and friends coping with the loss or illness of a loved one. The program offers a variety of formats, including:

- Individual Support
- Group Support
- Family Support
- Walk and Talk

Mind-Body Connection

- Peer Support
- Visualization & Relaxation
- Yoga

UPCOMING EVENTS

Visit www.doanehospice.org for more information on all upcoming events!

when: Sunday May 4, 2014
where: Fairy Lake, Newmarket

registration: \$25.00
Includes: BBQ, Entertainment, Refreshments and Yoga warm-up

25 Years of HOPE

Hike 4 Hospice



Support Doane House Hospice, celebrating 25 years in the community, by registering or pledging.



905-967-0259
www.doanehospice.org

SPONSORED BY: TOR CAN WASTE MANAGEMENT INC.

Thursday, June 12th, 2014
8:00 am
Registration
8:30 am Tee-Off
\$225 per Golfer



905-967-0259

25 Years of HOPE

TEE-OFF FOR HOSPICE
@ Pheasant run GC



The Healing Cycle FOUNDATION



Healing Cycle Ride June 22nd 2014

Have you thought about being a Monthly Doane'ator?

By making a predetermined contribution from your credit card, giving becomes much more convenient for you because it saves writing and mailing cheques and the cost of postage. You can donate what you are able and change or cancel your donation at any time. For Doane House Hospice, it provides a predictable stream of income, allowing us to cut down on mailing and administrative costs. A tax receipt will be issued annually.

\$10 a month can make all the difference!!

YES! I would like to help Doane House Hospice

Doane House Hospice relies on the support of the community to provide its services. Please detach the form below and return it, letting us know how you can help

YES! I would like to help Doane House Hospice

- Please contact me regarding volunteer opportunities with Doane House Hospice
- I would like to become a Doane House Hospice monthly donor
- I enclose a contribution in the amount of \$25 \$50 \$100 Other_____
- Go to website to make on-line donation
- Please charge my VISA/MasterCard \$_____ Card number _____ Expiry _____

Signature: _____

Name: _____

Mailing Address: _____

Email: _____ Telephone # _____

To unsubscribe please email admin@doanehospice.org